

TOYOTA MOTOR MANUFACTURING POLAND Sp. z o.o.

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# QUALITY POLICY

**To provide products of the highest quality  
To ensure customer satisfaction  
by exceeding their expectations**



Toyota Motor Manufacturing Poland Sp. z o.o. Quality Policy aim is to maximize the company's growth towards employee and business partner satisfaction by providing the best products in accordance with our management principles and long-term company vision „*TMMP 2030 Go Global with Members & Customers Happiness*”. Our targets are:

- ❖ UNDERSTANDING CUSTOMER NEEDS AND INCORPORATING THEM INTO OUR DAILY WORK – ANTICIPATING AND EXCEEDING EXPECTATIONS
- ❖ CONTINUOUS IMPROVEMENT – IN ACCORDANCE WITH „TOYOTA WAY” PHILOSOPHY, IN EACH MACHINING AREAS AND SUPPORTING DEPARTMENTS (*SQPCE Excellence*)
- ❖ KEEPING GOOD RELATIONS WITH SUPPLIERS AND CUSTOMERS BY MUTUAL DEVELOPMENT TO CREATE PRODUCTS WITH HIGH ADDED VALUE (*Project Self-reliance, Digitalization*)
- ❖ CONTINUOUS IMPROVEMENT OF OUR EMPLOYEES' QUALIFICATIONS AND MOTIVATION (*Human at the centre*)
- ❖ KEEPING GOOD RELATIONS WITH LOCAL SOCIETY
- ❖ CONTINUOUS IMPROVEMENT OF THE EFFECTIVENESS OF THE IMPLEMENTED

**President of Toyota Manufacturing Poland Sp. z o.o. commits to provide the resources and means necessary to implement this Quality Policy**

President of TMMP Sp. z o.o.

*M. Kojima*  
Masayuki Kojima