

TOYOTA MOTOR MANUFACTURING POLAND Sp. z o.o.

QA 5.2/A/2. Issued: 05.12.2021

QUALITY POLICY

**To provide products of the highest quality
To ensure customer satisfaction
by exceeding their expectations**



Toyota Motor Manufacturing Poland Sp. z o.o. Quality Policy aim is to maximize the company's growth towards employee and business partner satisfaction by providing the best products in accordance with our management principles and long-term company vision „*TMMP 2030 Go Global*”. Our targets are:

- ❖ UNDERSTANDING CUSTOMER NEEDS AND INCORPORATING THEM INTO OUR DAILY WORK – ANTICIPATING AND EXCEEDING EXPECTATIONS
- ❖ CONTINUOUS IMPROVEMENT – IN ACCORDANCE WITH „TOYOTA WAY” PHILOSOPHY, IN EACH MACHINING AREAS AND SUPPORTING DEPARTMENTS (*SQPC Excellence*)
- ❖ MUTUAL DEVELOPMENT WITH SUPPLIERS AND CUSTOMERS TO CREATE PRODUCTS WITH HIGH ADDED VALUE (*Project Self-reliance*)
- ❖ CONTINUOUS IMPROVEMENT OF OUR EMPLOYEES’ QUALIFICATIONS AND MOTIVATION (*Passionate & Engaged Team*)
- ❖ CONTINUOUS IMPROVEMENT OF THE EFFECTIVENESS OF THE IMPLEMENTED QUALITY MANAGEMENT SYSTEM IN ORDER TO ACHIEVE GLOBAL TARGETS

President of Toyota Manufacturing Poland Sp. z o.o. commits to provide the resources and means necessary to implement this Quality Policy

President of TMMP Sp. z o.o.

Dariusz Mikołajczak